

IOPS Covid-19 Cleaning and Protection Procedures

It's long been a source of pride for us that no one has ever gotten sick because they stayed or dined with us. We have no intention of letting Covid-19 change this. To assure the continued good health of staff and guests, we have put into place the following enhanced cleaning and protection procedures:

- All staff are to wear disposable gloves for cleaning and food related tasks.
- Staff must wash hands frequently with soap and warm water for at least 20 seconds; sing Happy Birthday twice to approximate 20 seconds.
- We use CDC listed and EPA approved disinfectants on ALL room, dining room, kitchen and common space surfaces and any frequently touched objects like tables, doorknobs, light switches, door and drawer handles, refrigerator doors and handles, desks, etc., as well as normal disinfecting of toilets, faucets, sinks, tubs, and showers. Bleach water is used on all kitchen surfaces
- Staff wear gloves to handle laundry, gloves changed after each load
- We frequently disinfect common use items like phone handsets, door knobs, etc.
- All guest remotes are plastic wrapped, wrap changed between guests
- All guest keys are eliminated in favor of brass keypads (brass will not hold a virus)
- Housekeeping performs services for stays of 3 nights or more to limit sharing air space with guests. If you would like a service inside 3 days, notify Front Desk Staff. Guests must vacate the room for Housekeeping. Procedure is to air the room, perform the service, air the room again, then re-close the room. For fresh towels, toiletries, just call the front desk.
- **Restaurant tables are spaced a minimum of six (6) feet between tables**
- Front of house staff wear gloves for setting and breaking down tables, serving food and making drinks. Gloves are changed regularly over the course of a shift
- Any employee experiencing respiratory symptoms should not report to work. Employees are to communicate with their manager to arrange shift coverage and sick leave.

Much of virus transmission prevention are things we do every day, the reason no guest has ever gotten ill from a stay here. These additional procedures are to assure we maintain our track record of protecting the health and wellbeing of our guests and staff.